



Robert Lynch



English in America Beginners: 12, Banking: 1- Asking about Checking Accounts

Introduction

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Listen

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Role Play

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Look at Statewide Bank's webpage. Then choose the correct answers.

1. When does Statewide Bank open on weekdays?

- ☐ a. 6:00 p.m.
- ☐ b. 5:00 p.m.
- ☐ c. 9:00 a.m.

2. When does Statewide Bank close on Mondays, Tuesdays, Wednesdays, and Thursdays?

- ☐ a. 6:00 p.m.
- ☐ b. 9:00 p.m.
- ☐ c. 5:00 p.m.

3. When does Statewide Bank close on Fridays?

- ☐ a. 9:00 a.m.
- ☐ b. 6:00 p.m.
- ☐ c. 5:00 p.m.





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alien registration card

apartment lease

at any time

bank

charge

checking account

closed

driver's license

free

Have a nice day.

I'm sorry.

in time

Let's meet there.

open

passport

phone bill

photo ID

proof of address

Social Security number

Thank you very much.

utility bill

weekday

What can I do for you?

You're welcome.

Read and listen to the words and phrases. Then do the activity below.

Choose words or expressions from the list and write a sentence for each one. Do as many as you can.

For example:

*I pay my **phone bill** every month.*

*There's a **bank** on my street.*



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Drag the words to complete the expressions.

proof

photo

utility

apartment

driver's

alien

checking

1. lease2. license3. bill4. ID5. account6. of address7. registration card



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Listen to the phone conversation. Then choose True or False.

1. Mark works at South Florida Bank.

TRUE

FALSE

2. The woman wants to open a saving account.

TRUE

FALSE

3. The bank closes on Wednesdays at 6.

TRUE

FALSE

4. It's free to open an account at South Florida Bank.

TRUE

FALSE



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Read the conversation and drag it into the correct order. Then listen to the recording and check yourself.

Sarah: Our Social Security numbers.

Michael: OK. Let's go.

Sarah: We need three things. First, we each need a driver's license or passport.

Michael: I'll bring my driver's license.

Sarah: I'll bring my driver's license, too. Second, we need to bring proof of address.

Michael: Proof of address?

Sarah: Michael, let's go to the bank. I want to open a checking account.

Michael: Ok, Sarah. What do we need to bring with us?

Sarah: Yes – something with our address on it. We can bring a utility bill.

Michael: OK. What's the third thing?



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Drag the questions to complete the dialogue. Then role-play it with a partner.

What can I do for you?

When can I come in?

What's that?

What do I need?

Greg: New Valley Bank, Greg Smith speaking. 1

Emilia: Hi. My name is Emilia Noga. I'd like to open a checking account. 2

Greg: First of all, you need a photo ID.

Emilia: Can I use my alien registration card?

Greg: Sure. You also need proof of your address.

Emilia: Proof of my address? 3

Greg: Something with your address on it. You know, like a utility bill or an apartment lease.

Emilia: OK. 4

Greg: Our bank is open weekdays from 9 a.m. till 6 p.m. Come in at any time. But we're closed on Saturdays and Sundays.

Emilia: Thank you very much.

Greg: You're welcome. Have a nice day, Ms. Noga.



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1x

00:00 00:48

WHAT WILL I NEED?

Greg: New Valley Bank, Greg Smith speaking.
What can I do for you?

Emilia: Hi. My name is Emilia Noga.
I'd like to open a checking account. What do I need?

Greg: First of all, you need a photo ID.

Emilia: Can I use my alien registration card?

Greg: Sure. You also need proof of your address.

Emilia: Proof of my address? What's that?

Greg: Something with your address on it.

You know, like a utility bill or an apartment lease.

Emilia: OK. When can I come in?

Greg: Our bank is open weekdays from 9 a.m. till 6 p.m.

Come in at any time. But we're closed on Saturdays and Sundays.

Emilia: Thank you very much.

Greg: You're welcome. Have a nice day, Ms. Noga.



Emilia Noga went to the bank and left a note for her husband, Mario. Drag the words to complete the note.

alien registration card utility bills 6 p.m.

open a checking account

Dear Mario,

I went to the bank to

1 I took my

2 with me. The

bank also needs proof of our address, so I took one of our

3 with me. The

bank is open till 4 .

so I'll be home before then!

See you soon,

Emilia



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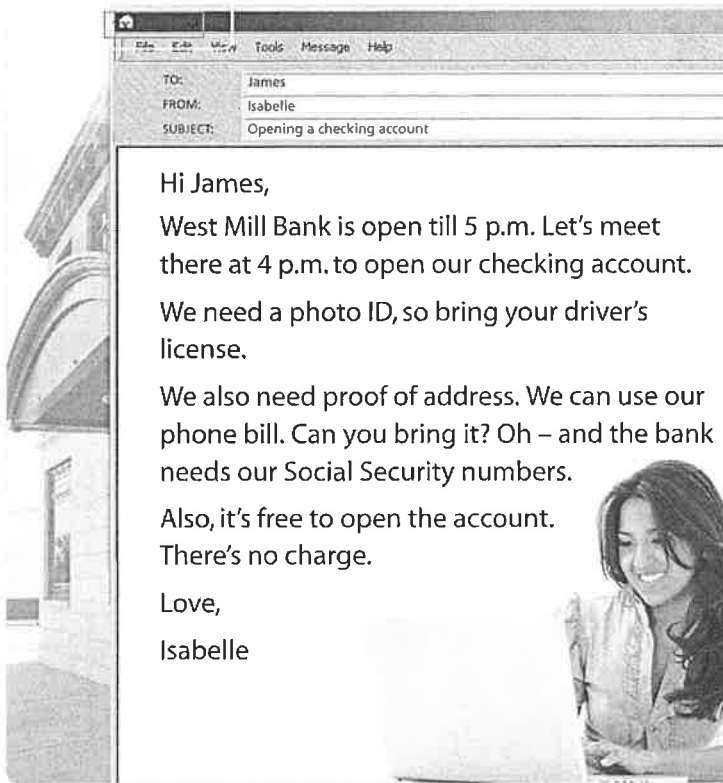
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**Read the text. Then discuss the questions.**

1. What kind of text is this?
2. Who is writing it? Who is reading it? What is it about?
3. Do you think James and Isabelle know each other? How do you know?



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Write your own email about opening a checking account. Change the highlighted information.

File Edit View Tools Message Help

TO: James

FROM: Isabelle

SUBJECT: Opening a checking account

Hi James,

West Mill Bank is open till 5 p.m. Let's meet there at 4 p.m. to open our checking account.

We need a photo ID, so bring your driver's license. We also need proof of address. We can use our phone bill. Can you bring it? Oh - and the bank needs our Social Security numbers.

Also, it's free to open the account. There's no charge.

Love,



INTRODUCING THE TOPIC

Name: _____

1 Look at New Valley Bank's sign. Then fill in the sentences.

1. New Valley Bank is open weekdays
from _____ till
_____.
2. On _____, New Valley
Bank is open till 6:00 p.m.
3. New Valley Bank is closed
on _____ and _____.

New Valley Bank

Monday-Thursday	9:00 a.m.- 5:00 p.m.
Friday	9:00 a.m.- 6:00 p.m.
Saturday-Sunday	closed

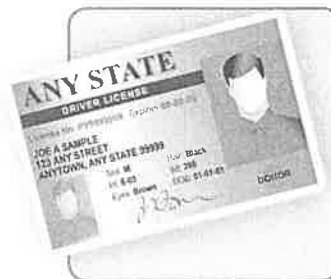
2 What do you think you can do at New Valley Bank? Circle the correct answers.



☐ 1. get a passport



☐ 3. pay a phone bill



☐ 4. get a driver's license



☐ 2. open a checking account



☐ 5. get money

3a Answer the questions about yourself.

1. What names of banks do you know? _____
2. Is there a bank near your home or school? What's its name? _____
3. Do you have a bank account? _____
4. What do you use your bank account for? _____

3b In pairs, ask and answer the questions from Exercise 3a.

What names of banks do you know?

VOCABULARY

Name: _____

1 Label the pictures.

alien registration card • passport • driver's license • utility bill • bank • apartment lease



1. alien registration card



2. _____



3. _____



4. _____



5. _____



6. _____

2a Fill in the mini-dialogues with the correct phrases.

I'm sorry • What can I do for you • Social Security number • proof of address

Gina: 1. _____ ?

Bob: I'd like to open a checking account.

Thomas: Can I come in to the bank on Saturday?

Jane: 2. _____. The bank's closed on Saturday.

Jack: What's your 3. _____ ?

Martin: It's 987-65-4321.

Peter: Do you have 4. _____ ?

Gregor: Yes. Here's a utility bill.

2b In pairs, practice the mini-dialogues in Exercise 2a.

3 Circle the correct answers.

1. Monday, Tuesday, and Wednesday are ____.

- ☐ a. weekdays ☐ b. weeks

2. Most banks are ____ at night.

- ☐ a. closed ☐ b. open

3. You ____ for something that's free.

- ☐ a. pay ☐ b. don't pay

4. Your passport and your ____ are photo IDs – your photo is on them.

- ☐ a. driver's license ☐ b. phone bill

5. A utility bill and your ____ are proof of address because your address is on them.

- ☐ a. Social Security number ☐ b. apartment lease

Presentation

1a The word *like* can mean different things.

Look at some examples.

- *I'd like to open a checking account.*
- *You need proof of address, like a utility bill.*
- *I like New Valley Bank.*

1b Now copy an example for each meaning of the word *like*.

1. enjoy or love *I like New Valley Bank.* _____
2. want _____
3. for example _____

2 What does *like* mean in the sentences below? Write a (enjoy), b (want) or c (for example).

1. I really like my English teacher. a
2. You need to bring a photo ID, like your passport. ____
3. We'd like to come in on Friday morning. ____
4. I'd like to find a new apartment. ____
5. Paul doesn't like his apartment. ____
6. He wants to live in a big city, like Los Angeles. ____

Practice

3 Choose at least four sentences and complete them with your own examples.

1. I know the names of colors in English, like red and blue.
2. I have friends in the class, like _____ and _____.
3. I'd like to visit some place in the U.S., like _____ and _____.
4. I try to eat healthy foods, like _____ and _____.
5. I like doing things at home, like _____ and _____.
6. I know the names of some of the states, like _____ and _____.
7. Some things are hard for me in English, like _____ and _____.

4a Answer the questions about yourself.

1. José likes Italian food, like pizza. What kind of food do you like? _____
2. Saleem would like to live in a big city, like New York. Where would you like to live?

3. Paula likes watching sports on TV, like baseball. What kind of TV shows do you like?

4. In the future, Irena would like to travel to another country, like France. What would you like to do in the future? _____

4b In pairs, ask and answer the questions from Exercise 4a.

What kind of food do you like?

I like ...

Where would you like to live?

I'd like to live in ...

ROLE PLAY

Name: _____

TOP BANK

OPEN weekdays from
9:00 a.m. till 5:00 p.m.

Thursdays and Fridays
9:00 a.m. till 6:00 p.m.

CLOSED Saturdays and
Sundays.

1 Practice the dialogue with a partner. Then change the information about days and times in the dialogue. Then role-play it with a partner.

John: Top Bank, John speaking. What can I do for you?

Helen: Hello. I need to come in to the bank. What time does the bank close today?

John: Today is Monday. On Mondays, we close at 5 p.m.

Helen: I'm sorry. I can't get there in time.

John: Can you come in on Thursday? On Thursdays, the bank is open till 6 p.m.

Helen: Then I'll come in on Thursday. Thank you very much!

John: You're welcome.

2a Complete the dialogue with the phrases below.

is closed • have a nice day • is open • open a checking account
proof of address • photo ID • utility bill

Lisa: New Valley Bank, Lisa Tanner speaking. What can I do for you?

Omar: Hello. My name's Omar Suliman. I'd like to ¹ _____.
What do I need?

Lisa: Let's see. First, we need to see a ² _____.

Omar: Can I use my passport?

Lisa: Sure. You also need ³ _____.

Omar: What's that?

Lisa: Something with your address on it, like a ⁴ _____ or
an apartment lease.

Omar: I'll bring my phone bill. When can I come in?

Lisa: Our bank ⁵ _____ weekdays from 9 a.m. till 5 p.m.
Come in at any time.

Omar: Are you open on Saturday or Sunday?

Lisa: No, I'm sorry. The bank ⁶ _____ on Saturdays and Sundays.

Omar: OK. Thank you very much.

Lisa: You're welcome and ⁷ _____!

2b Role-play the dialogue in Exercise 2a with a partner.

3 In pairs, invent a new dialogue in which you ask about a checking account. Role-play it in front of the class.